



# ANTARCTIC AIR-CRUISE

FEBRUARY 1-10, 2016

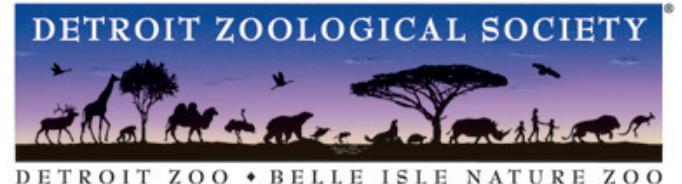
A TRULY UNIQUE EXPERIENCE OF A LIFETIME—THE ULTIMATE ANTARCTIC EXCURSION  
ESCORTED BY RON KAGAN, BILL FRASER (WORLD-RENNOWNED POLAR ECOLOGIST) AND DZS LIFE SCIENCES EXPERTS



**ANTARCTICA XXI**  
THE FIRST AIR CRUISE TO ANTARCTICA



POLK PENGUIN CONSERVATION CENTER



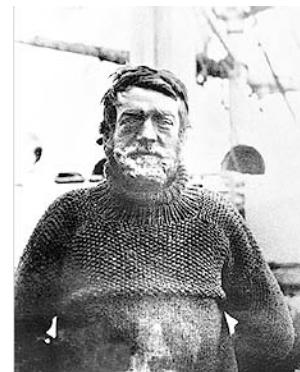
**DETROIT ZOOLOGICAL SOCIETY**  
DETROIT ZOO • BELLE ISLE NATURE ZOO



The most extraordinary Antarctic explorer who had three notable expeditions, two to reach the South pole, and the other to traverse the continent on foot. He endured rough seas, and a ship frozen in ice, overwintered in an ice pack and drifted out to sea. A dedicated captain, he ensured that all of the men on his ship were rescued after being forced to abandon his frozen and sinking ship.

*"By endurance we conquer"*  
– Shackleton family motto

Ernest Shackleton,  
Polar Explorer



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**Dr. Bill Fraser, Polar Ecologist**

Dr. Bill Fraser is a Polar Ecologist specializing in the biology of Southern Ocean seabirds and penguins in particular. He is a former Associate Professor of wildlife ecology at Montana State University and is currently the President and Lead Investigator of Polar Oceans Research Group, a private nonprofit research organization dedicated to Antarctic ecological research and conservation. Fraser first came to Antarctica as a graduate student at the University of Minnesota in 1974, and his research (now in its 40th year!) at Palmer Station on the Western Antarctic Peninsula has made him a pivotal figure in the study of the impacts that global warming is having on this marine ecosystem. The Western Antarctic Peninsula is one of the fastest warming regions on Earth and research on penguin life histories has provided a unique window for understanding the mechanisms through which climate change has affected virtually all aspects of Antarctic food webs, from changes in the development of sea ice development to the factors that govern the availability of fish and krill.

Dr. Fraser serves as an advisor on the development of the DZS' Polk Penguin Conservation Center. The important work of Polar Oceans Research Group is supported by the DZS' field project grant program and the National Science Foundation.



# DISCOVER ANTARCTICA

VISIT THE WHITE CONTINENT FOR A REMARKABLE, ONCE-IN-A-LIFETIME EXPERIENCE

## LANDSCAPE

Antarctica is a remote, magical place that will greet you with its awe-inspiring beauty. An entire continent buried by over two miles of ice! See peaceful bays dotted with colossal icebergs; cruise along deep fjords and see massive glaciers; be amazed by sharp snowy peaks that jut out of the sea. Our ambitious plan is to explore both sides of the Antarctic Peninsula!

## WILDLIFE

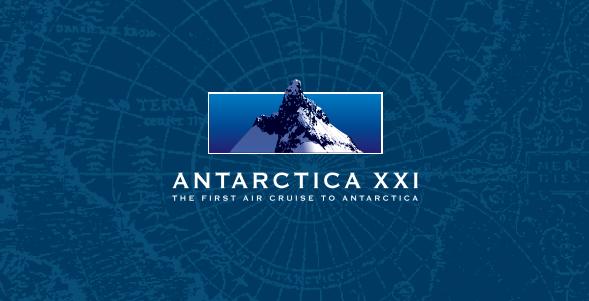
In the austral summer, large numbers of penguins, whales, seals, and sea birds congregate along the Antarctic Peninsula to feed and reproduce. Unconcerned by your presence, these animals will provide endless inspiration for your photographs.

## ADVENTURE

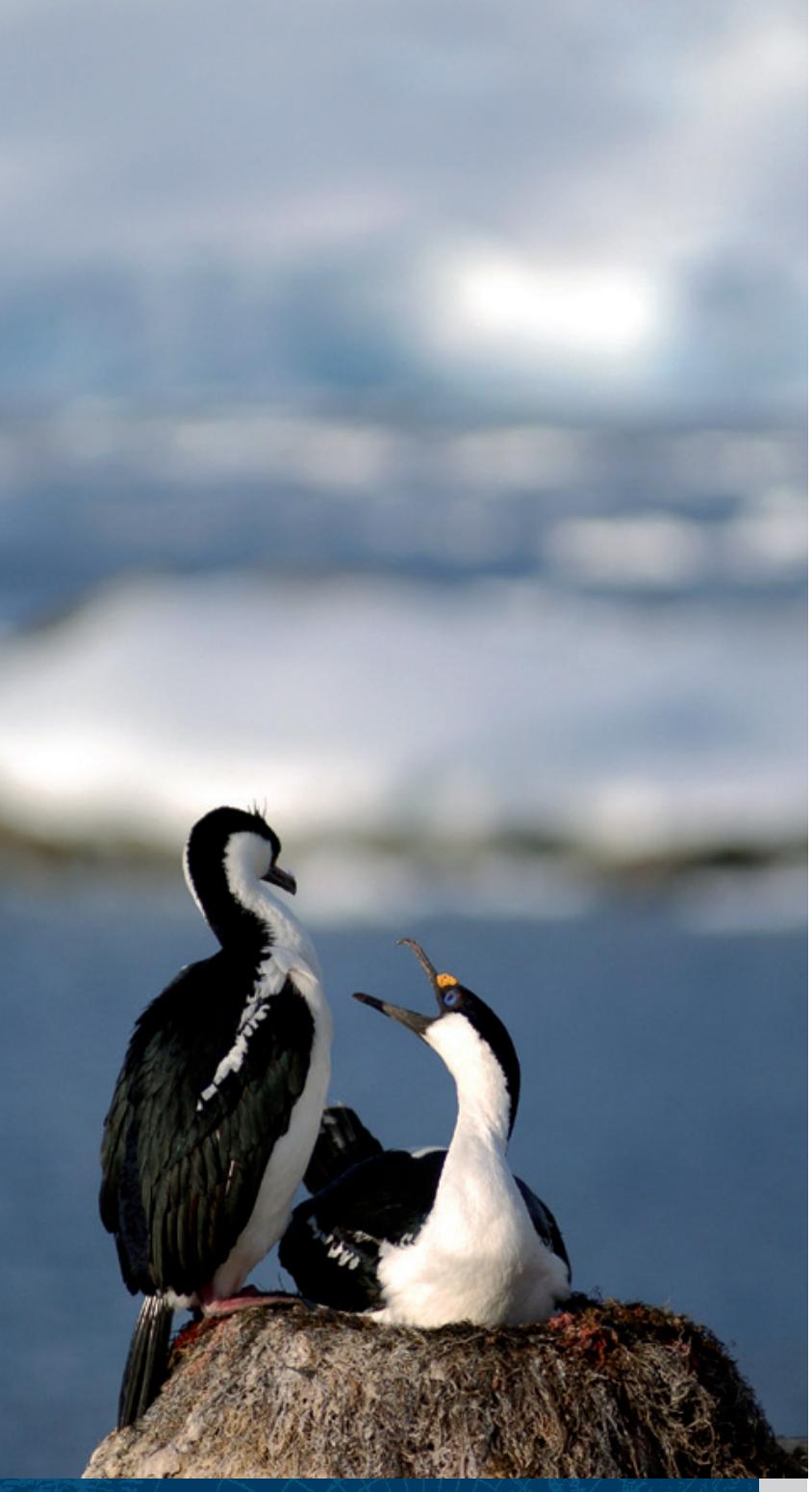
Adventure awaits in Antarctica. Cruise (usually in calm seas) with our Zodiac boats allowing us to get within feet of seals and whales. Follow in the footsteps of early explorers as you hike on Antarctic soil. Join our optional sea kayaking and snowshoeing programs.

## GLORY

Set foot on the Seventh continent and add a new destination to your travel list. You will bring home indelible memories, while tales of your journey will arouse the curiosity of your peers and produce their admiration.



# TRAVEL PROGRAM: VESSEL & AIRCRAFT



# ANTARCTIC AIR-CRUISE

PUNTA ARENAS + ANTARCTICA + PUNTA ARENAS



## TRAVEL PROGRAM

Fly over Cape Horn and thereby avoiding the mythical and usually wild (often 50 foot waves) Drake Passage. ANTARCTICA XXI flies you to one of the most spectacular and remote places on earth—Antarctica. Then sail further south, and even into the Weddell Sea where few adventurers travel. This sea is where Sir Ernest Shackleton's famous ship, the Endurance, was frozen in ice, then lost exactly a hundred years ago.

### DAY 1: START OF THE AIR-CRUISE

ANTARCTICA XXI staff welcomes you in Punta Arenas, Chile. Transfer to your hotel and attend a briefing that provides important information about your voyage and reviews the essential guidelines for Antarctic visitors. A welcome dinner introduces you to the local gastronomy as you meet fellow adventurers.

### DAY 2: FLIGHT TO ANTARCTICA

A smooth two-plus hour flight takes you efficiently from Punta Arenas, over the infamous Drake Passage, to King George Island, in the South Shetland Islands at the tip of Antarctica. Your Antarctic adventure begins as you exit the airplane and the clear Antarctic air fills your lungs for the first time. Explore the area surrounding Chile's Frei Station and Russia's Bellingshausen station, before boarding a Zodiac to embark to your expedition vessel, the Ocean Nova.

### DAY 3-8: EXPLORING ANTARCTICA

The itinerary is crafted to provide the best possible overview of the varied Antarctic environment. Sail along ice-filled fjords and among spectacular icebergs, while enjoying the company of sea birds, penguins, seals and whales. Visit the South Shetland Islands, explore the Antarctic Sound en route towards the Weddell Sea, and sail the western coast of the Antarctic Peninsula, disembarking by Zodiac each day. In small groups, hike to extraordinary sites and take part in exploratory Zodiac excursions to otherwise inaccessible areas. The Expedition Team sets the specific voyage route based on local and daily conditions (weather and sea ice), and

takes advantage of the ever-changing opportunities provided by Nature. Flexibility will be the key to a successful voyage. Your expedition may include visits to sites such as Deception Island, Brown Bluff, Paulet Island, Portal Point, Port Lockroy, Paradise Bay, the Lemaire Channel, U.S. Palmer Research Station and/or other magnificent places. Expert polar guides, along with Bill Fraser, Ron Kagan and the DZS team, share their knowledge and passion for Antarctica through an engaging program of illustrated presentations, and lead you ashore to interpret the wildlife, the history and the many wonders of the Antarctic environment. From the glass-enclosed lounge, enjoy spectacular views while sharing your daily adventures with fellow guests over a drink.

### DAY 9: SCHEDULED RETURN FLIGHT FROM ANTARCTICA

Back at King George Island, bid farewell to Antarctica as you board the flight to Punta Arenas. Upon arrival, transfer to your hotel for the night. (Note: Meals in Punta Arenas on the final night are at your leisure and not included in the program).

### DAY 10: END OF THE AIR-CRUISE

After breakfast, transfer to the Punta Arenas airport for your onward flight home.

**Fly the Drake & Cruise Antarctica**  
Experience only the best part!

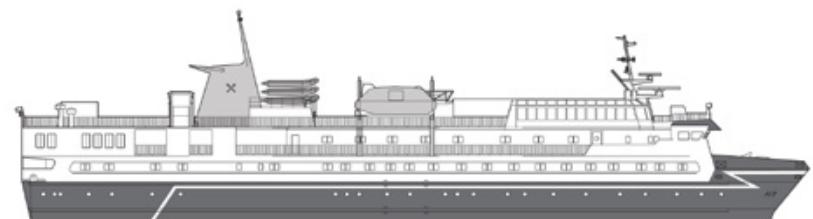
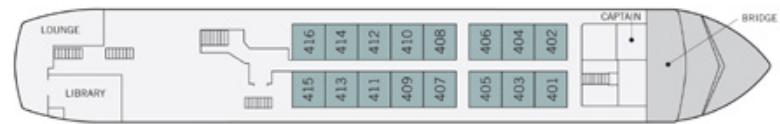
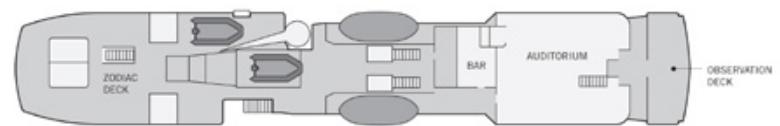


# M/V OCEAN NOVA

Ocean Nova is a modern and comfortable expedition vessel. She was built in Denmark in 1992 to sail the ice-choked waters of Greenland. She was fully refurbished in 2006 and has since benefitted from annual upgrades and improvements. Her ice-strengthened hull is ideally suited for expedition travel in Antarctica.

Ocean Nova has capacity for 68 passengers accommodated in comfortable outside cabins. The ship offers three categories of accommodation: dedicated Single cabins, Twin cabins, and Triple cabins. Single cabins have one lower single bed. Twin cabins have two lower beds. Triple cabins have two lower beds and one upper bed. All cabins feature a picture window, a writing desk with chair, a wardrobe, individually controlled heating system, and a private bathroom. In addition to a glass-enclosed observation lounge and presentation room, Ocean Nova also has a spacious dining room, a bar, a library, a small gym, and an infirmary. The ship has a fleet of 7 Zodiac boats that are well suited for disembarking and wildlife watching.

- TRIPLE CABINS
- TWIN CABINS
- DEDICATED SINGLE CABINS

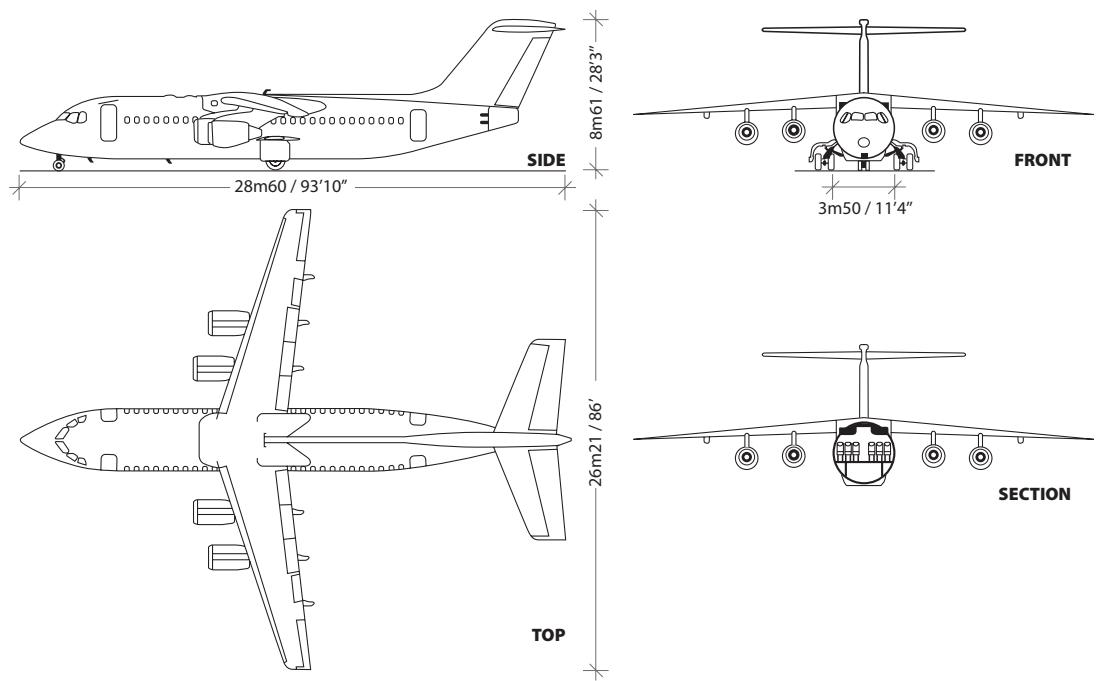
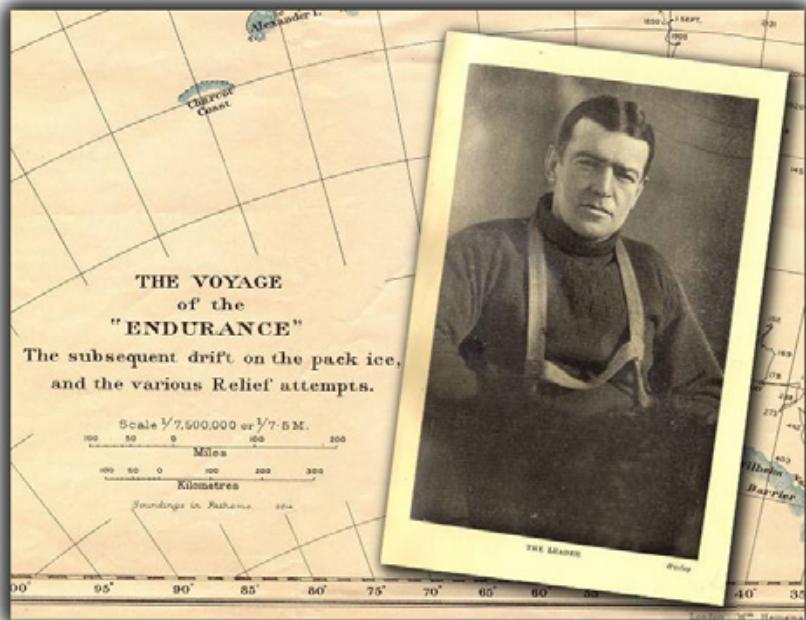


EXPEDITION STAFF & CREW:	38
PASSENGERS:	68
LIFEBOATS:	2, fully enclosed, capacity of 90
LENGTH:	73.0 m
BREADTH:	11.0 m
DRAFT:	3.7 m
PROPELLION:	Diesel engines - 2,000-horsepower
ICE CLASS:	1B, EO (Hull Ice 1A)
CRUISING SPEED:	12 knots in open water

# AIRPLANE BAE-146

The aircraft BAE-146 was manufactured in the United Kingdom by British Aerospace (which later became part of BAE Systems). It is a high-wing aircraft with very short runway requirements, which make it particularly suited for this kind of destinations. It is operated by Aerovias DAP, which has more than 20 years of experience flying in Patagonia and Antarctica.

MODEL:	BAE 146-200
ENGINES:	4 turbofans Honeywell ALF 502R-5
LENGTH:	93 ft 8 in (28,55 m)
WINGSPAN:	86 ft 5 in (26,34 m)
CRUISE SPEED:	465 mph (750 km/h)
SERVICE CEILING:	31,200 ft (9.500 m)
CAPACITY:	71 passengers





# RATES

## ANTARCTIC AIR-CRUISE

TRIP CODE	START AND END DATES	TRIPLE CABIN	TWIN CABIN	SINGLE CABIN
PC2-OCN	01 FEB - 10 FEB 2016	13,595	15,595	21,995

### INCLUDED IN THE RATE

- For Air-Cruises starting in Punta Arenas, transfers airport/hotel on Day 1 (only available to travellers who arrive before 15:00 hrs.).
- For Air-Cruises starting in Punta Arenas, 1 overnight with breakfast in Punta Arenas at the Hotel Cabo de Hornos or similar, with a welcome dinner including drinks on Day 1.
- 1 overnight with breakfast in Punta Arenas at the Hotel Cabo de Hornos or similar on the Day of the Scheduled Return Flight from Antarctica.
- Transfers airport/hotel on the Day of the Scheduled Return Flight from Antarctica, and transfers hotel/airport on last Day of the Air-Cruise Program.
- Flight from Punta Arenas to Frei Station on King George Island and return.
- Ship cruise along the Antarctic Peninsula as indicated in the program.
- Daily buffet breakfast and lunch on board ship offering a wide choice of dishes.
- Daily served dinner on board ship offering a choice of three main courses.
- Wine, beer, juice, and soft drinks served with lunch and dinner on board ship
- Coffee, tea, chocolate, cappuccino, water and snacks on board ship throughout the expedition.
- All guided shore excursions.
- Lectures and entertainment on board.
- Comprehensive pre- and post-voyage information material.
- Loan of waterproof boots for use in Antarctica.
- Contingency Plan as described below.
- IAATO passenger fee

### SPECIFICALLY NOT INCLUDED IN THE RATE

- Accommodation, meals, excursions and transfers other than those included in the Travel Program and the Contingency Plan corresponding to each voyage.
- Beverages purchased at the ship's bar.
- Personal insurance.
- Extra expenses (communication, laundry, souvenirs, etc.).
- Tips (suggested USD 12 per person per day).
- Visas for Chile and/or Argentina, passport expenses, and any arrival and/or departure tax, if applicable.

### BOOKING CONDITIONS

A Booking Fee of USD 2.500 per person is required to book a cabin. The balance is due in full 120 days prior to departure. Payments can be made by wire transfer or by major credit card. Payments by credit card are subject to a 2.5% fee (however, the 2.5% fee is not charged on the Booking Fee).

### CHILDREN

Children are admitted from the age of 8 years if accompanied by a fully responsible adult. A 5% discount on the rate per person is offered for children up to 12 years of age.

### SINGLE TRAVELLERS

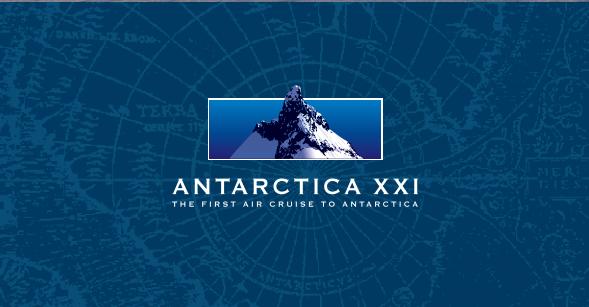
Single travellers can choose between:

- Booking a dedicated single cabin. No supplement is applied for single use of dedicated single cabins.
- Booking a twin cabin for single use. An 85% supplement should be added to the rate per person in twin cabin.
- Sharing with another passenger of the same gender. Available on Ocean Nova in a twin cabin. No supplement is applied, and ANTARCTICA XXI will take care of finding the matching companion.

Note: Sharing a cabin also implies sharing any hotel accommodation.



ANTARCTICA XXI is a Member of the International Association of Antarctica Tour Operators (IAATO), a member organisation founded in 1991 to advocate, promote and practice safe and environmentally responsible private-sector travel to the Antarctic.



## OPTIONAL ACTIVITIES



**Ron Kagan,**  
Director/Chief Executive Officer, Detroit Zoological Society

Ron has led over a dozen excursions to Africa, Asia, Australia, the Galapagos, the Arctic, Amazon and Antarctica. He also has conducted research on animals living in extreme environments using thermotelemetry and infrared thermography. He is an advocate for compassionate conservation, animal welfare and the environment. Ron has worked for several zoos and aquaria over the past 35 years and lectures at universities and conferences around the world. He has authored numerous journal articles, entries in encyclopedias and book chapters. Ron also created, co-wrote and co-produced 10 internationally award-winning wildlife documentaries and established both the Berman Academy for Humane Education and the Center for Zoo Animal Welfare.

Kagan has led the development of unique and award-winning facilities including a Gorilla Conservation Research Center, the "Wilds of Africa", Wildlife Interpretive Gallery (exploring the relationship between humans and animals over time and in different cultures), the National Amphibian Conservation Center, the "Arctic Ring of Life" (largest polar bear facility in America), the Ford Education Center, the Wild Adventure Simulator (a motion-based cabin simulator that builds empathy for other species as people experience the world of animals through their eyes) and the spectacular new Polk Penguin Conservation Center.

Among the boards Ron serves/has served on are the Center for Zoo Animal Welfare (Chair), International Council of Museums (U.S.), American Association of Museums, Regents of Association of Zoos and Aquariums (Chair), the Association of Animal Sanctuaries, Michigan Nature Conservancy, International Black Rhino Foundation, and the Gorilla Rehabilitation and Conservation Education Center (Democratic Republic of Congo).



## SEA KAYAKING IN ANTARCTICA

Experience Antarctica from the unique vantage point of a sea kayak. The majestic landscape, the icebergs, the wildlife... everything looks different as you paddle quietly through the waves. A unique experience!

### THE PROGRAM

The sea kayaking program offered by ANTARCTICA XXI is a group experience limited to a maximum of 10 participants on Ocean Nova, and 16 participants on Sea Explorer, under the guidance and leadership of an experienced Kayak Master

Every day you are in Antarctica, your Kayak Master will work with the Expedition Team to look for the best kayaking opportunities within the trip's schedule, based on suitable and safe weather conditions. The group will be supported by a dedicated safety Zodiac. Each kayaking excursion will be approximately one and a half hours in duration. At the end of the excursion the Kayak Master will strive to offer the group some time at the landing site so you can explore. To take part in the kayaking program you must have previous kayaking

experience. The minimum age for participation is 16 years.

### DATES, PRICES, AND CONDITIONS

The per-person participation price is USD 895. Payment of the participation fee is due at time of reservation. In case of cancellation 120 days or more prior to departure, ANTARCTICA XXI will refund 50% of the participation fee. In case of cancellation 119 days or less prior to departure, there will be no refund.

For complete details please review the "Sea Kayaking in Antarctica Terms and Conditions" document, which is available upon request.



# STRAIT OF MAGELLAN WILDLIFE EXPERIENCE

Take advantage of your trip to the deep south of Chile with this post-expedition extension! See more of picturesque Patagonia while adding another penguin species to your list. At the same time, gain peace of mind in case unfavourable weather delays your return flight from Antarctica.

## ITINERARY

**DAY 1:** On the last scheduled day of the Air-Cruise program, meet after breakfast and transfer to the shores of the Strait of Magellan. Board a semi-covered motorboat and travel to Magdalena and Marta Islands, a protected nature reserve. On Magdalena Island disembark to see one of the largest colonies of Magellanic Penguins in South America. More than 1,000 sea lions call Marta Island home. To limit the impact on the island's fragile environment, we will observe and photograph the wildlife from the sea. During the navigation you will have good chances of spotting Austral and Tunina dolphins, in addition to a variety of seabirds such as Magellanic and imperial cormorants, black-browed albatross, southern giant petrels, South American terns, and Austral seagulls. The total duration of the excursion will be approximately 4.5 hours. In the afternoon you can explore Punta Arenas on your own. We provide a handy guidebook and map so you can explore the city's many interesting sites connected to the history of Antarctic

exploration. Overnight is at the group hotel.

**DAY 2:** Following breakfast, check out and transfer to the Punta Arenas airport.

## PRICES & CONDITIONS (Prices are per person)

Single occupancy: USD 270

Double occupancy: USD 240

Triple occupancy: USD 225

## INCLUDED SERVICES

- 1 overnight with breakfast at the Hotel Cabo de Hornos or similar.
- Transfers hotel/airport on Day 2.
- Excursion as indicated in the program starting and ending at the hotel.
- Entrance fee to the Nature Reserve "Los Pinguinos".
- Snack during the excursion.
- A Punta Arenas guidebook and map presenting sites of significance to the history of Antarctic exploration.

## SERVICES SPECIFICALLY NOT INCLUDED

- Lunch and dinner
- Personal expenses
- Gratuities

## PAYMENT POLICY

Payment is due with final balance of the Antarctic Air-Cruise (120 days prior departure).

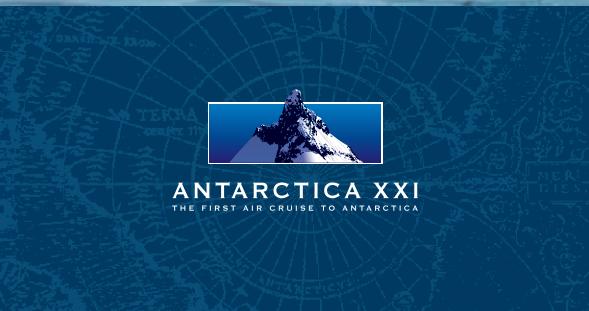
## CANCELLATION POLICY

If the return flight from Antarctica is delayed, and the program or some of its elements are missed, no refund will be extended. The transfer of services to a different date is not possible. The travel program may vary depending on weather conditions. The Captain of the motorboat and the maritime authorities can, at any time, cancel the boat excursion if navigation conditions are not suitable. In that case, an alternative excursion will be offered.

## SUGGESTIONS

Since the motorboat is semi-covered, we recommend the following clothing and accessories:

- Warm clothes and waterproof outerwear
- Hat, scarf and gloves
- Comfortable trekking shoes or boots
- Small backpack with sealable bags to keep personal items dry
- Sunglasses with UV protection
- Sunscreen



## IMPORTANT INFORMATION



# PLANNING YOUR TRIP

## ABOUT YOUR ARRIVAL & DEPARTURE

You are joining an Air-Cruise starting in Punta Arenas, so you must plan your arrival on Day 1 before 15:00 hrs. That afternoon, all travellers must attend a mandatory safety and Antarctic guidelines briefing, and an information session covering important practical details. You must also attend a fitting session for your expedition boots. Participation in these activities is essential for the success of the expedition. Additionally, by arriving before 15:00 hrs. you can take advantage of our welcome service at the airport and the hotel transfer. Pick up at the airport and transfer to the hotel cannot be guaranteed for travellers arriving later than 15:00 hrs. Remember that scheduling tight connections is never wise when travelling to remote places with limited services. Protect your travel investment by building some buffer in your travel plans in case of problems with luggage delivery, flight delays etc.

For Antarctica Express Air-Cruises: boarding in Ushuaia is between 15:00 hrs. and 16:00 hrs. At 16:00 hrs. boarding will close.

ANTARCTICA XXI strongly suggests that a flexible air ticket be held for your journey home in case you need to change your travel arrangement following a delay of the return flight from Antarctica. Please ask your travel consultant for assistance. See also the section "DELAYS and CONTINGENCY PLAN" further down.

## PARTICIPATION FORM

Passengers are required to fill and sign an on-line Participation Form, and to return it to ANTARCTICA XXI duly filled at least 120 days prior to departure.

## MEDICAL INSURANCE

ANTARCTICA XXI requires participants to be adequately covered by a medical insurance, including aero-medical evacuation from Antarctica.

## ITINERARY

Every effort will be made to adhere to the planned program. However, it must be realized that with this type of adventurous travel to Antarctica, changes to the itinerary may occur due to severe and unpredictable

weather. We need to emphasize the fact that weather conditions are unpredictable and that safety is always the paramount concern on any Antarctic voyage. For this reason ANTARCTICA XXI reserves the right to change the itinerary here described due to weather conditions or other factors beyond ANTARCTICA XXI's control without consulting the participants.

## CANCELLATION INSURANCE

ANTARCTICA XXI strongly urges participants to be adequately covered by cancellation insurance.

## BAGGAGE ALLOWANCE

The maximum weight allowed on the flights to and from Antarctica is 20 kg (44 Lb.) per passenger, including hand luggage. The Antarctica Air-Cruise excess luggage will be kept in custody in Punta Arenas by ANTARCTICA XXI and will be handed over to travellers upon their return from Antarctica. The baggage weight limit is a technical requirement imposed by the flight operation. Unfortunately, it is not possible to purchase extra allowance.

## EXPEDITION LANGUAGE

The official expedition language of our Air-Cruises is English.

## POSSIBLE FLIGHT DELAYS AND CONTINGENCY PLAN

Flights to and from Antarctica operate based on weather conditions. While historically only a minority of flights have experienced a delay, you should be prepared for that possibility.

# CONTINGENCY PLAN

ANTARCTICA XXI has been organizing Antarctic air-cruises since 2003. Over these years we have gained extensive experience in the delicate coordination of air and sea operations in the extreme Antarctic environment. In the unlikely event that your flight to Antarctica cannot take place due to unfavourable weather conditions we have established a Contingency Plan. The Contingency Plan is provided at no additional cost for you, and applies from Day 2 of the Travel Program corresponding to each voyage. The goal is to provide travellers with an engaging and comfortable travel experience in Patagonia while we wait for the weather conditions to improve. The plan includes a range of activities determined by the specific nature of the delay. A flight delay could impact your travel to Antarctica or your return back to Punta Arenas.

## THE MAIN HIGHLIGHTS OF THE CONTINGENCY PLAN ARE:

- On the way to Antarctica, stand-by in Punta Arenas while waiting for a flying window. Included are accommodation at the Hotel Cabo de Hornos or similar, meals, and excursions for two days. Should the delay extend to a third day or beyond, a refund plan will take effect, while accommodation is provided at a 3-star hotel or better and no meals or excursions are provided.
- Returning to Punta Arenas, stand-by in Antarctica with full board on the ship and excursions. Upon arrival in Punta Arenas, accommodation at a 3-star hotel or better, and transfer to the airport the next morning.

Travellers are responsible for any expenses associated with the rescheduling of their airline tickets or onward travel plans. Please refer to the Contingency Plan section of our Terms and Conditions for further details.





# USEFUL TIPS

## SUGGESTED CLOTHING

The average temperature in the Antarctic Peninsula area during the austral summer is about 0°C (32°F), although sometimes it may feel a little lower because of the wind chill factor. For this reason, it is best to wear several layers of light, warm clothing, with a windproof and waterproof jacket and pants as the outside layer. The suggested clothing for Antarctica is very similar to that recommended for skiing.

## WATERPROOF BOOTS

As most landings in Antarctica are "wet landings", the best footwear is knee-high waterproof boots. You will not need to carry them with you since ANTARCTICA XXI will provide you with a pair of thermal rubber boots before arriving in Antarctica.

## FACE PROTECTION

Good quality UV filtering sunglasses are essential. Glacier glasses have leather flaps at the sides to stop the light from passing through. Due to the high reflectance of UV radiation, you will also need good sun block lotion for your face (protection factor 30 and above) and lip balm.

## ON-LINE GEAR SHOP

ANTARCTICA XXI is pleased to offer to its travellers the exciting opportunity to get equipped for their Antarctic air-cruises through its on-line store, the ANTARCTICA XXI's Gear Shop. With a simple click on the "Gear Shop" button at [www.antarcticaxxi.com](http://www.antarcticaxxi.com) or directly at <http://antarcticaxxi.newheadings.com> you may browse and shop from a unique collection of high quality apparel and gear that will help you get ready for your polar adventure.



## PHOTOGRAPHY

To see the wildlife you should have a good pair of lightweight binoculars (the suggested magnification is 7x or 8x). If you are passionate about photography, do not forget a good zoom lens to shoot wildlife while avoiding close approaches. Also, take with you a good supply of memory cards and spare batteries since cold temperatures can reduce their life span.

## AND FURTHERMORE...

Do not forget to take with you:

- Personal medications.
- Backpack to carry your belongings during shore excursions.

# TERMS & CONDITIONS

ANTARCTICA XXI is in business to help people realise their Antarctic dreams and goals. ANTARCTICA XXI will endeavour and strive to do everything in its power to help make their involvement with ANTARCTICA XXI and Antarctica a positive and rewarding experience. To this end ANTARCTICA XXI strongly advises that all travellers carefully read these Terms and Conditions, as all rights and obligations between ANTARCTICA XXI and each passenger will be governed by these as herewith describe.

## Description of the program

The program that ANTARCTICA XXI is offering to the participants is described in the Travel Program corresponding to each tour.

## General booking terms

The following booking terms will apply in case of a regular booking, both for individuals and groups; in case of a charter (booking of the entire tour and vessel) specific booking terms can be negotiated and agreed upon.

- A Booking Fee shall be paid to confirm a booking made 120 days prior to the departure date or earlier.
- The total amount of the cost shall be paid no later than 120 days before the date departure.
- If a reservation is made after 120 days prior to the departure date, the total cost of the tour is due at once.
- The Participation Form duly filled by the passenger must be received by ANTARCTICA XXI no later than 120 days prior to the departure date of the tour. In case of a booking made after 120 days prior to the departure date, the Participation Form must be received immediately after the confirmation of the reservation by ANTARCTICA XXI.

Failure to comply with any of the above requirements entitles ANTARCTICA XXI to cancel the booking and withhold return of all payments received. The payment of the Booking Fee or a deposit of any part or full payment for a reservation on this tour, and the submission of the Participation Form, shall constitute consent to all the provisions contained herein. With this, the passenger understands and accepts all provisions without restriction, including their consequences, contained in ANTARCTICA XXI's Terms and Conditions.

## Payment, cancellation and refund policies

The following payment, cancellation and refund policy will apply in case of a regular booking; in case of a charter (booking of the entire tour and vessel) specific payment, cancellation and refund terms will be negotiated and agreed upon. In case of cancellation of a booking, which must be done in writing by the

passenger, the following terms will apply:

- Cancellation received up to 120 days prior to departure: there will be a full refund of the program cost less 75% of the Booking Fee.
- Cancellation received between 119 days and up to 90 days prior to departure: there will be a refund of 50% of the total cost of the tour (per person).
- Cancellation received between 89 days prior to departure and departure date: there will be no refund whatsoever.

ANTARCTICA XXI reserves the right to cancel a tour prior to the scheduled date of departure for any reason whatsoever. The decision to cancel a tour is within the sole and absolute discretion of ANTARCTICA XXI. In the event of such a cancellation, all monies received by ANTARCTICA XXI from the passenger or the passenger's booking agent for that tour will be refunded, including the Booking Fee mentioned in the General Booking Terms. ANTARCTICA XXI shall not be liable for any special or consequential damages, whether known or unknown, neither for any costs of air ticket, hotel or similar expenses that the passenger may have incurred in or will incur in, under any circumstances whatsoever.

ANTARCTICA XXI reserves the right (in its sole and absolute discretion) to reschedule the departure and return of any tour at any time, without prior notification and no further obligation. ANTARCTICA XXI also reserves the right (in its sole and absolute discretion) to alter or omit any part of the itinerary with due notice to the passengers wherever practicable. Such rescheduling does not constitute a cancellation by ANTARCTICA XXI. All reasonable efforts will be made by ANTARCTICA XXI to ensure that the passenger's travel objectives are met. ANTARCTICA XXI strongly recommends all passengers to purchase a travel cancellation and interruption insurance as protection against an unforeseen event which may force them to cancel their booking before departure or leave a tour while it is in progress.

## Prices

The prices of tours are indicated in U.S. dollars (USD). Prices quoted are based on tariffs, exchange rates, and fuel prices in effect at time of publication and are subject to change prior to departure. Substantial changes in taxes, tariffs, exchange rates and fuel prices can increase the cost of expedition arrangements significantly. ANTARCTICA XXI reserves the right to alter prices or introduce surcharges accordingly, even when payment has already been received in full.

## Responsibility

ANTARCTICA XXI is not responsible for any expenses incurred by the passenger or passenger's booking agents in preparing for the voyage, including non-refundable or penalty-carrying airline tickets, special clothing, visa or passport fees or other voyage related expenses. A tight time-schedule connection with an Antarctic voyage is unwise. For this reason, ANTARCTICA XXI strongly suggests that a flexible air ticket be held for your journey home. In no case is ANTARCTICA XXI responsible for any expense or penalty incurred by the passenger or passenger's booking agents deriving from a change in the ending date of the Travel Program.

Participants should understand that there are certain known and unknown hazards involved in Antarctic voyages, which they accept willingly and voluntarily at their own risk at the moment of forwarding the Booking Fee. ANTARCTICA XXI will not be liable for any illness, injury or death sustained during an a tour, nor will it be liable for any uninsured loss or damage of property of any participant, whether caused in whole or in part by the negligence of the owners, directors, agents, officers, employees, contractors or subcontractors of ANTARCTICA XXI, or acting as its agents.

ANTARCTICA XXI shall not be responsible for any injury to persons (whether or not resulting in death) or damage to property arising out of any act of war, terrorism, insurrection, revolt or other civil or military uprising occurring in the countries of origin, destination or passage. ANTARCTICA XXI acts only as agent on behalf of shipping and transport companies, airlines, hotels, and other suppliers providing services that are included in the tour, and as such ANTARCTICA XXI will exercise every possible care. However ANTARCTICA XXI, its subsidiaries and/or associated agents shall not be held responsible for property loss or damage and/or any damages resulting from illness, personal injuries or death that may be sustained by reason of, or while engaged on, any tour whether due to the ownership, maintenance, use, operation or control of any air, sea or land carrier or any other conveyance used in carrying out these tours. ANTARCTICA XXI can assume no liability due to any cause whatsoever whether caused by failure or delay or other irregularity, acts or omissions occurring during a tour under which the means of transportation or other service provided thereby is offered or supplied by owners, operators or public carriers for whom ANTARCTICA XXI acts only as agent. The Passenger Contract in use by the carriers concerned (when issued) shall constitute the sole contract between the transportation companies and the purchaser of these tours and/or passage. By

accepting ANTARCTICA XXI's Terms and Conditions, the passenger also accepts without reservation the provisions contained in the Passenger Contract in use by the shipping and transport companies, airlines, hotels, and other suppliers providing services that are included in the Travel Program.

ANTARCTICA XXI strongly urges participants to check with their insurance agent to make sure that they are adequately covered for all eventualities. In case of a medical problem arising during the tour, which results in costs for evacuation or repatriation, the responsibility for payment of these costs belongs solely to the passenger. ANTARCTICA XXI strongly advises that passengers ensure that such eventualities are covered by travel insurance. If not covered by travel insurance, the responsibility still remains with the passenger and ANTARCTICA XXI specifically declines any responsibility whatsoever.

ANTARCTICA XXI's staff, agents and representatives, other than an Officer of ANTARCTICA XXI, are not entitled to promise refunds for whatever reasons, and ANTARCTICA XXI will not be bound by any such oral or written promises.

## **Itinerary**

ANTARCTICA XXI has the duty to advise you that all operations carried out in the Antarctic territory are subject to constantly changing weather conditions and that the safety and comfort of passengers and crew will never be put at risk by taking actions that may result in a disappointing end to a unique experience. This is a voyage to a remote part of the world, and ANTARCTICA XXI reserves the right to change the itinerary described in the Travel Program due to weather conditions, availability of anchorages or landing sites, safety of the carrier and human lives, political conditions and other factors beyond ANTARCTICA XXI's control without consulting the participants. On any flight (to or from Antarctica), or in any sea operation, such operations will be carried out exclusively and absolutely according to the judgment of the Captain of the aircraft or the vessel, whose decision will be definite and will not be questioned by any party. It is understood that such decisions will be made in the best interests of all the passengers and with regard to the safety of the vessel and the aircraft. Participants have no right to any refund or other considerations in the event of these inevitable itinerary changes. In case that the flight to or from Antarctica cannot take place due to unfavourable weather conditions either at point of origin and/or destination, ANTARCTICA XXI will apply the Contingency Plan corresponding to each voyage.

Keeping in mind that safety is the paramount concern, ANTARCTICA XXI will make all efforts to carry out the itinerary detailed in the Travel Program corresponding to each tour by using the means of conveyance, accommodation, infrastructure, and services foreseen to this end. However, ANTARCTICA XXI reserves the right to use substitute means of conveyance, accommodation, infrastructure, and/or services in case of unfavourable conditions or other factors that ANTARCTICA XXI considers convenient, either at point of origin and/or transit and /or destination.

The use of substitute means of conveyance, accommodation, infrastructure, and/or services will be carried out exclusively and absolutely according to ANTARCTICA XXI's judgment. It is understood that such decision will be made with regard to ensuring the safety of air, land and sea operations, accomplishing the Travel Program foreseen for each tour, maintaining standards of service similar to the ones originally foreseen, and in the best interests of all the passengers. Participants have no right to any refund or other considerations in the event of using substitute means of conveyance, accommodation, infrastructure, and/or services.

## **Admittance**

These tours are intended for persons in reasonably good health. By forwarding the Booking Fee, the passenger certifies that he/she does not have any physical or mental conditions or other condition or disability that can create a hazard to he/herself or other passengers. By submitting the Participation Form to ANTARCTICA XXI, the passenger declares under his/her sole and unique responsibility that the information contained in the form is true and complete, that he/ she is fit and fully able to participate in the voyage, is able to take care of himself/herself during the voyage and will not be an obstacle for the enjoyment of the trip for all other passengers. Regardless of this, ANTARCTICA XXI reserves the right to exclude a passenger from part or all of the tour, should the passenger be considered by ANTARCTICA XXI to be not physically able or prepared to participate safely. Should a passenger's application for participation in a tour be justifiably declined by ANTARCTICA XXI prior to the scheduled date of departure of the tour, ANTARCTICA XXI will refund all payments received from the client less an administrative fee equivalent to 75% of the Booking Fee mentioned in the General Booking Terms only if the Participation Form is received by ANTARCTICA XXI at least 120 days prior to the departure date, and this will be the limit of ANTARCTICA XXI's liability. ANTARCTICA XXI shall not be liable for any special or consequential damages, whether known or unknown, under any circumstances whatsoever. ANTARCTICA XXI's decision to decline a passenger's participation in any tour shall be taken in its sole and absolute discretion.

ANTARCTICA XXI's leaders and guides will do their utmost to ensure that any problems are solved for the benefit of the group and the voyage as a whole. Passengers accept ANTARCTICA XXI's authority (whether it be a Captain, Expedition Leader, Operations Manager or Field Guide) to make decisions affecting the group or individuals. For instance, such leader may require an individual to leave the group and/or to be excluded from (continuation of ) the tour (components) if he/she believes that person's health is at risk, if an illegal act is committed, or their behaviour becomes detrimental to the safety, enjoyment or wellbeing of the group. Should an ANTARCTICA XXI leader take such action, that person would not be entitled to any refund whatsoever. If the disturbing behaviour or damage (as described above) should occur, all costs resulting from this shall be charged to the passenger.

## **Baggage allowance**

Passenger's baggage, including all his/her belongings, is under his/her sole and exclusive care and responsibility. The passenger accepts that ANTARCTICA XXI shall have no liability for loss or damage howsoever caused, even if by the negligence of the company. ANTARCTICA XXI strongly recommends to passengers to obtain insurance for all baggage and other personal property.

The passenger is not allowed to transport, not bring or have aboard any firearms, flammable, inflammable or hazardous items, controlled or prohibited substances or drugs, contraband or items prohibited by any country or port or airport to be visited, or any other item that is not admitted by the Passenger Contract of shipping and transport companies, airlines, hotels, and other suppliers providing services that are included in the tour.

On the flights to and from Antarctica, the maximum baggage allowance for each passenger, including hand luggage, is 20 kg. Baggage exceeding the maximum weight will be refused on board the aircraft and will not be allowed even by paying an excess baggage fee. For Air-Cruises starting in Punta Arenas, exceeding luggage will be kept in custody by ANTARCTICA XXI and will be returned to passengers upon their return from Antarctica.

## **Use of personal equipment**

ANTARCTICA XXI does not allow the use of motorized or naturally powered equipment by passengers during its expeditions. This includes the use of unmanned aerial vehicles (drones), radio-controlled surface and underwater vehicles, kites, and all types of equipment that could result in contamination of the Antarctica environment or harm to its wildlife.

## **Use of personal data**

Passengers' personal data collected by ANTARCTICA XXI are used exclusively to provide the services of the travel program booked, and to manage the passenger's security, safety, and wellbeing during the tour. As necessary, data will be shared with third party service providers, such as transportation, accommodation, and insurance providers, who collaborate with ANTARCTICA XXI on the delivery of travel program. Data will also be shared with authorities as required by law, regulation, or court orders.

## **Photography and video**

Passengers extend ANTARCTICA XXI permission to take their photograph and video during the voyage and release all rights over those images. Passengers authorize ANTARCTICA XXI to make use of such photographs and video without any restriction whatsoever, including for promotional and other purposes. Passengers who do not wish to be photographed or videotaped during the voyage must inform ANTARCTICA XXI in writing, prior to the voyage.

#### **Contingency Plan For Antarctica Express Air-Cruises**

In case of a delay on the return flight to Punta Arenas from Antarctica, passengers on board the ship will continue cruising to nearby places until the return flight to Punta Arenas is authorized. Full board and all excursions are included. No refund will be extended for any reason whatsoever.

#### **Contingency Plan For Classic Antarctica Air-Cruises**

From Day 2 to Day 6 every effort will be made to transport passengers to Antarctica taking into consideration their safety and the safety of the aircraft. In case such efforts are not successful, the daily program described hereby will apply:

**Day 2:** Guided tours to sites of historic and wildlife interest in Punta Arenas. Meals are included as well as accommodation at the same hotel included on Day 1 of the Travel Program.

**Day 3:** Guided tours to sites of historic and wildlife interest in Punta Arenas. Meals are included as well as accommodation at the same hotel included on Day 1 of the Travel Program.

**Day 4:** Accommodation with breakfast in a 3-star hotel in Punta Arenas is included. No other services or meal are included. Passengers are required to stand-by for announcements concerning the flight to Antarctica. Note: If by the end of Day 4 (24:00 hours local time) ANTARCTICA XXI will not be able to transport passengers to Antarctica, ANTARCTICA XXI will refund to each passenger 5% of the total rate (excluding discounts, if any) paid for the voyage.

**Day 5:** Accommodation with breakfast in a 3-star hotel in Punta Arenas is included. No other services or meal are included. Passengers are required to stand-by for announcements concerning the flight to Antarctica. Note: If by the end of Day 5 (24:00 hours local time) ANTARCTICA XXI will not be able to transport passengers to Antarctica, ANTARCTICA XXI will refund to each passenger 15% of the total rate (excluding discounts, if any) paid for the voyage.

**Day 6:** Accommodation with breakfast in a 3-star hotel in Punta Arenas is included. No other services or meal are included. Passengers are required to stand-by for announcements concerning the flight to Antarctica. Note: If by the end of Day 6 (24:00 hours local time) ANTARCTICA XXI will not be able to transport passengers to Antarctica, ANTARCTICA XXI will refund to each passenger 100% of the total rate (excluding discounts, if any) paid for the voyage, less a fee of USD 2,000 per person.

**Day 7:** Accommodation with breakfast in a 3-star hotel in Punta Arenas is included. No other services or meal are included. There will be no further flight attempt.

**Day 8:** Breakfast. Transfer to Punta Arenas airport. End of the Contingency Plan.

**Return Flight -** In case of a delay on the return flight to Punta Arenas from Antarctica, passengers on board the ship will continue cruising to nearby places until the return flight to Punta Arenas is authorized. Full board and all excursions are included. No refund will be extended for any reason whatsoever.

#### **Contingency Plan For Antarctic Air-Cruise**

From Day 2 to Day 8 every effort will be made to transport passengers to Antarctica taking into consideration their safety and the safety of the aircraft. In case such efforts are not successful, the daily program described hereby will apply:

**DAY 2:** Guided tours to sites of historic and wildlife interest in Punta Arenas. Meals are included as well as accommodation at the same hotel included on Day 1 of the Travel Program.

**DAY 3:** Guided tours to sites of historic and wildlife interest in Punta Arenas. Meals are included as well as accommodation at the same hotel included on Day 1 of the Travel Program.

**DAY 4:** Accommodation with breakfast in a 3-star hotel in Punta Arenas is included. No other services or meals are included. Passengers are required to stand-by for announcements concerning the flight to Antarctica.

Note: If by the end of Day 4 (24:00 hours local time) ANTARCTICA XXI will not be able to transport passengers to Antarctica, ANTARCTICA XXI will refund to each passenger 5% of the total rate (excluding discounts, if any) paid for the voyage.

**DAY 5:** Accommodation with breakfast in a 3-star hotel in Punta Arenas is included. No other services or meals are included. Passengers are required to stand-by for announcements concerning the flight to Antarctica.

Note: If by the end of Day 5 (24:00 hours local time) ANTARCTICA XXI will not be able to transport passengers to Antarctica, ANTARCTICA XXI will refund to each passenger 15% of the total rate (excluding discounts, if any) paid for the voyage.

**DAY 6:** Accommodation with breakfast in a 3-star hotel in Punta Arenas is included. No other services or meals are included. Passengers are required to stand-by for announcements concerning the flight to Antarctica.

Note: If by the end of Day 6 (24:00 hours local time) ANTARCTICA XXI will not be able to transport passengers to Antarctica, ANTARCTICA XXI will refund to each passenger 25% of the total rate (excluding discounts, if any) paid for the voyage.

**DAY 7:** Accommodation with breakfast in a 3-star hotel in Punta Arenas is included. No other services or meals are included. Passengers are required to stand-by for announcements concerning the flight to Antarctica.

Note: If by the end of Day 7 (24:00 hours local time) ANTARCTICA XXI will not be able to transport passengers to Antarctica, ANTARCTICA XXI will refund to each passenger 35% of the total rate (excluding discounts, if any) paid for the voyage.

**DAY 8:** Accommodation with breakfast in a 3-star hotel in Punta Arenas is included. No other services or meals are included. Passengers are required to stand-by for announcements concerning the flight to Antarctica.

Note: If by the end of Day 8 (24:00 hours local time) ANTARCTICA XXI will not be able to transport passengers to Antarctica, ANTARCTICA XXI will refund to each passenger 100% of the total rate (excluding discounts, if any) paid for the voyage, less a fee of USD 2,000 per person.

**DAY 9:** Accommodation with breakfast in a 3-star hotel in Punta Arenas is included. No other services or meals are included. There will be no further flight attempt.

**DAY 10:** Breakfast. Transfer to Punta Arenas airport. End of the Contingency Plan.

**Return Flight -** In case of a delay on the return flight to Punta Arenas from Antarctica, passengers on board the ship will continue cruising to nearby places until the return flight to Punta Arenas is authorized. Full board and all excursions are included. No refund will be extended for any reason whatsoever.

**Important Notice on Refunding -** The refund amounts applicable in case of delay will be applied as indicated above and will not accumulate in case of multi-day delays. Refunding will take place as soon as possible and will release ANTARCTICA XXI from any further liability.

#### **Law and jurisdiction**

This Agreement, its interpretation, and any dispute hereunder shall be governed by and construed in accordance with the laws and the jurisdiction of the Republic of Chile, with the only exception of the maritime cruise, which is ruled by specific provisions contained in the Cruise Contract. In case of any dispute, the Spanish text of ANTARCTICA XXI's Terms and Conditions is applicable.



**ANTARCTICA XXI**  
THE FIRST AIR CRUISE TO ANTARCTICA

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*Experience only the best part!*



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